



Unified Communications Solutions

Why KnowledgeCentrix?

KnowledgeCentrix partners with Microsoft to provide the ideal Unified Communications solution for your business. We'll integrate proven communication technologies with your back-end data systems to create a scalable, agile platform specific to your business needs.

New communications media, the latest applications and cutting-edge devices, empower workers to communicate better, but how do we centralize these disparate technologies to improve processes? Moreover, how do we increase productivity by reducing human latency from the communication process? It's possible with Unified Communications solutions from KnowledgeCentrix.

Unified Communications solutions enable workers to collaborate instantly from a common platform. This simple, streamlined approach to business communications improves productivity and reduces infrastructure costs by ensuring availability regardless of a worker's location or preferred medium.

Working with Unified Communications:

Unified Communications allows users to solve problems, access data and collaborate on projects seamlessly. This is accomplished leveraging tools such as e-mail, voicemail, instant messaging, Voice over IP, business applications, as well as audio, video and web conferencing simultaneously across integrated and interoperable infrastructure.

The real-time, always-on nature of these solutions expedites sales and increases customer satisfaction. Customers who receive an instant answer or on-the-spot troubleshooting can make decisions faster and more cost-effectively – from any location, at any time.

Potential uses for Unified Communications are limitless. Colleagues can collaborate on projects through shared applications; branch offices can meet interactively; and mobile workers can access critical information at the touch of a button.

Our KnowledgeCentrix team will pull together the right technologies from our partners to create a Unified Communications solution that fits your business. Our experience and knowledge in this area makes us uniquely positioned to address

Top 5 benefits of Unified Communications:

1. Minimize delays
2. Facilitate collaboration
3. Improve business processes
4. Reduce costs
5. Increase productivity