



Managed Services

Why KnowledgeCentrix?

KnowledgeCentrix professionals will take the time to understand your business and provide only the managed services you need. You'll get peace of mind from knowing your technology investments are reliable, stable and secure – without the expense of managing them yourself.

When you partner with KnowledgeCentrix for managed services, you can choose an individual service to compliment your information technology staff or a total solution. We help you minimize the costs of technology, while maximizing uptime and the quality and security of your systems.

Let us support your business with experienced, highly qualified professionals dedicated to your success.

Small and midsize businesses often require the same sophisticated technology services as large companies, but operate with a fraction of the resources and budget. Often businesses lack the time or resources necessary to build a long-term strategy for their technology infrastructure. This leads to a reactive approach to technology problems and tends to snowball -- resulting in rising recovery costs, lost data from failed servers, unproductive employees, compromised security and absence of clear documentation.

KnowledgeCentrix Managed Services encompass a variety of options for managing, monitoring, troubleshooting, and supporting a network. Whether you want on-site support, remote monitoring or an always-available help desk, we'll provide the ideal solution for your business.

By partnering with KnowledgeCentrix, you'll receive an affordable, secure way to address problems before they occur, ensuring your systems operate optimally, all the time.

Benefits:

Receive 24/7 assistance

Feel confident that you'll have around-the-clock access to our skilled engineers and technicians.

Get real-time data protection

Enhance network security and proactively monitor systems for security vulnerabilities.

Eliminate downtime

Rely on us to monitor your servers, network devices and desktops to prevent problems before they occur.

Request on-site visits

Get one-on-one system assessments and advice regarding future technologies. You can schedule regular, recurring appointments as well as on-demand visits from our engineers.

Reduce costs

Predict monthly expenses, eliminate costly downtime and reallocate your in-house resources.